

## 2017 Hospital Executive Level Priorities – CNE

The Hospital Executive Level Priorities survey takes the pulse of Nurse Leader’s across the country to understand what is important to them. Based upon 848 respondents, the top five Nurse Executive priorities are Patient Satisfaction & Experience, Quality of Care & Patient Safety, Retaining Talent or Employee Turnover, Registered Nurse Recruitment, and Cost Containment. Although fourth on the list, nurse leaders are paying attention to Registered Nurse Recruitment, with a +12.7 change from 2015.

The H.E.L.P. survey covers sixteen (16) broad industry leading topics. The following table scores each priority on a scale of 1 through 100, with one hundred being the most important. The “Change” column reflects the difference from 2016.

CNE HELP	2015	2016	2017	CHANGE
Quality of Care & Patient Safety	98.0	92.6	98.0	+5.4
Patient Satisfaction & Experience	98.0	94.3	90.1	-4.2
Retaining Talent or Employee Turnover	78.7	81.3	82.6	+1.3
Registered Nurse Recruitment	65.4	71.9	78.1	+6.2
Financial Reimbursements	78.1	64.1	74.6	+10.5
Cost Containment	78.7	69.4	72.5	+3.1
Lowering Readmission Rates	73.0	61.0	70.4	+9.4
Redesigning Care Process	61.7	65.8	64.5	-1.3
Leadership Development	62.5	68.0	63.3	-4.7
Capacity	57.8	58.1	62.5	+4.4
Succession Planning	N/A	60.2	58.8	-1.4
Regulatory Mandates	65.8	58.8	58.1	-0.7
Capital Equipment/Technology Acquisition	52.1	52.4	56.5	+4.1
Information Technology & Management	N/A	N/A	54.6	N/A
Rising Travel/Agency Costs	37.7	43.8	41.7	-2.1
Mergers & Acquisitions	37.7	42.7	38.8	-3.9